

Qwest 272 Sunset Special Access Measurements
JUNE 2013

				APRIL 2013				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	67	89.55%	25	100.00%	-0.22
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1368	98.90%	425	96.94%	-1.77
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	110	90.00%	46	65.22%	-3.27
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	19	78.95%	-1.44
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	556	93.71%	219	95.43%	-0.72
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	75	96.00%	17	52.94%	-4
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1149	1.22%	187	2.67%	-1.95
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27453	1.27%	10295	1.73%	-3.03
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2999	0.37%	1361	0.51%	-1.43
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	3:08	5	4:38	-1.6
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	350	2:48	178	3:06	-1.85
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:39	7	1:02	0.22
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	100.00%	7	100.00%	.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1255	97.53%	321	96.57%	-1.26
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	106	82.08%	38	84.21%	-0.99
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	100.00%	2	100.00%	.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	674	91.99%	180	93.89%	-0.82
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	62	67.74%	17	52.94%	-1.69
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1157	0.43%	143	0.00%	-1.09
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28492	1.08%	10861	1.07%	-0.95
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3073	0.59%	1431	0.35%	-0.37
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:05			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	307	3:54	116	4:24	-1.52
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	1:40	5	0:38	0.26
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	96.67%	5	100.00%	-1.65
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	620	95.97%	153	98.04%	-0.73
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	92.86%	17	88.24%	-1.37
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	42.86%	1	100.00%	-1
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	353	92.07%	81	91.36%	-1.08
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	83.33%	3	0.00%	-2.8
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	946	1.48%	43	4.65%	-1.98
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14601	1.31%	5504	1.87%	-2.78

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1481	0.27%	706	0.14%	-0.64
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	4:22	2	1:28	-0.44
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	3:38	103	2:54	0.13
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:15	1	2:21	-2.38
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	6	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	373	99.46%	80	96.25%	-1.92
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	87.50%	9	88.89%	-1.34
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0					
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	213	95.31%	45	75.56%	-3.2
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	2	50.00%	-1.83
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	253	0.79%	20	0.00%	-1.65
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5451	0.61%	2593	0.89%	-1.86
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	637	0.00%	313	1.28%	-2.74
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:07			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	33	3:40	23	3:00	-0.85
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			4	12:05	.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	111	99.10%	22	95.45%	-1.78
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1050	97.43%	183	97.27%	-1.03
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	102	93.14%	30	93.33%	-1.26
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	62	91.94%	9	44.44%	-3.33
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	671	94.34%	148	96.62%	-0.75
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	73.81%	33	93.94%	0.24
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2347	0.94%	264	1.14%	-1.19
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24298	0.73%	7247	0.81%	-1.45
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2651	0.53%	1225	0.41%	-0.7
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	1:48	3	3:29	-1.93
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	177	2:33	59	3:14	-1.9
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	1:34	5	4:58	-1.65
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	75.00%			.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	224	96.43%	55	96.36%	-1.01
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	72.22%	2	100.00%	-1.08
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	107	79.44%	31	90.32%	-0.31

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MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	60.00%	4	75.00%	-1.15
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	348	0.86%	30	0.00%	-1.47
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4310	0.79%	1837	0.76%	-0.93
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	522	0.00%	327	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:52			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	2:21	14	4:04	-2.24
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%	9	66.67%	-1.88
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	216	94.44%	36	86.11%	-1.92
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	92.86%	4	75.00%	-1.61
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%	3	33.33%	-1.41
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	91	85.71%	12	75.00%	-1.59
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	2	50.00%	-2.21
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	402	1.24%	40	0.00%	-1.19
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4426	1.40%	1178	2.97%	-3.23
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	376	0.53%	132	0.00%	-1.07
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	1:54			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	62	3:53	35	3:22	-0.8
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:13			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	8	100.00%	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	358	97.21%	94	93.62%	-1.62
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	86.96%	22	100.00%	-0.3
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	2	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	172	88.95%	42	88.10%	-1.08
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	5	60.00%	-1.53
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	674	1.04%	51	1.96%	-1.37
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8091	1.25%	2592	1.66%	-1.96
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	757	0.53%	399	1.00%	-1.56
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:49	1	0:39	-0.71
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	101	5:23	43	6:23	-1.32
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:06	4	1:29	-1.59
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	100.00%			.

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NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	347	96.83%	125	99.20%	-0.58
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	84.38%	8	100.00%	-0.69
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	208	84.13%	77	92.21%	-0.2
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	68.75%	2	50.00%	-1.32
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	482	0.62%	17	0.00%	-1.78
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7994	1.11%	4239	1.20%	-1.27
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	927	0.32%	579	0.17%	-0.66
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:34			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	89	3:19	51	3:23	-1.07
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:43	1	2:17	-1.31
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	6	100.00%	.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	711	96.20%	159	94.97%	-1.19
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	94.12%	7	71.43%	-2.12
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	0.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	264	84.47%	91	85.71%	-0.95
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	87.50%	7	28.57%	-2.41
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1003	0.90%	71	0.00%	-1.06
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13095	0.66%	4093	0.59%	-0.7
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1565	0.51%	1102	0.45%	-0.87
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	3:08			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	3:09	24	3:05	-0.93
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:49	5	1:39	-0.89
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	81.82%	7	100.00%	-0.78
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	153	94.77%	49	95.92%	-1.06
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	2	100.00%	.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%	3	0.00%	-2.21
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	47	91.49%	45	91.11%	-1.04
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	1	100.00%	-1.59
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	284	3.17%	38	0.00%	-0.71
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3766	1.12%	924	1.73%	-1.92
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	347	0.58%	121	0.00%	-1.08

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SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	3:05			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	2:58	16	2:44	-0.79
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:06			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	6	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	614	98.70%	176	96.02%	-1.62
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	44	81.82%	33	75.76%	-1.39
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	232	95.69%	66	90.91%	-1.76
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	68.18%	13	53.85%	-1.52
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	432	0.46%	32	0.00%	-1.68
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11278	1.05%	3800	0.82%	-0.24
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1342	0.52%	694	0.58%	-1.1
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:18			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	118	3:07	31	3:22	-1.32
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:46	4	2:48	-1.01
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	8	37.50%	-3.32
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1277	96.08%	243	93.42%	-1.51
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	53	90.57%	13	100.00%	-0.72
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	50.00%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	677	88.77%	175	90.86%	-0.83
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	82.14%	4	25.00%	-2.5
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1325	1.06%	187	0.00%	-0.39
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23064	0.69%	7673	1.12%	-3.21
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2619	0.34%	1390	0.14%	-0.3
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	6:36			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	160	2:40	86	3:12	-1.89
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	1:54	2	2:19	-1.11
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	120	94.17%	57	91.23%	-1.44
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	1	100.00%	-1.41
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	53	92.45%	32	87.50%	-1.46

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	2	50.00%	-1.7
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	201	1.00%	32	0.00%	-1.4
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2964	1.38%	1483	1.01%	-0.36
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	278	0.72%	186	0.00%	-0.78
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:45			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	2:20	15	2:35	-1.4
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:03			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

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				MAY 2013				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	100.00%	5	100.00%	.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1340	97.01%	417	97.12%	-1.02
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	102	88.24%	30	93.33%	-0.75
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	4	75.00%	-1.34
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	584	96.06%	369	95.93%	-1.04
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	80.00%	14	57.14%	-1.96
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1142	2.10%	187	2.14%	-1.02
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27335	1.60%	10467	1.93%	-2.36
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2988	0.27%	1362	0.07%	-0.2
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	24	3:52	4	2:42	-1.09
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	437	2:47	202	3:41	-1.86
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:25	1	2:08	-5
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	39	100.00%	4	100.00%	.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1185	97.05%	288	94.10%	-1.66
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	129	92.25%	36	83.33%	-1.97
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%	.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	685	96.35%	215	93.02%	-1.56
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	62	74.19%	19	57.89%	-1.83
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1144	0.52%	143	0.70%	-1.16
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28426	1.22%	10882	1.26%	-1.2
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3066	0.75%	1439	0.63%	-0.72
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:09	1	2:36	-1.02
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	346	3:05	137	2:48	-0.26
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	2:19	9	1:52	-0.74
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	88.89%	3	100.00%	-1.41
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	588	90.99%	109	97.25%	-0.19
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	51	84.31%	43	95.35%	-0.14
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%	1	100.00%	-1
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	309	89.64%	102	84.31%	-1.54
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	92.86%	23	82.61%	-1.69
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	945	0.32%	44	2.27%	-2.21
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14598	1.38%	5510	2.05%	-3.09

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Qwest 272 Sunset Special Access Measurements
JUNE 2013

State	Metric	Metric Name	Product	MAY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1477	0.20%	720	0.42%	-1.55
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	4:04	1	2:41	-0.74
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	201	3:07	113	3:12	-1.13
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:30	3	1:00	-0.41
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	3	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	246	95.53%	86	88.37%	-2.17
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	75.00%	4	75.00%	-1
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	135	88.89%	104	92.31%	-0.6
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	3	100.00%	.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	254	1.97%	20	0.00%	-1.29
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5408	1.04%	2655	0.90%	-0.66
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	636	0.63%	312	0.00%	-0.49
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	6:21			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	56	2:14	24	2:05	-0.81
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:30			.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	161	97.52%	17	76.47%	-2.99
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1389	96.98%	165	96.97%	-1
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	105	96.19%	27	88.89%	-1.92
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	17	88.24%	3	0.00%	-2.98
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	555	88.65%	113	92.04%	-0.67
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	29	89.66%	30	90.00%	-1.23
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2291	1.27%	261	0.38%	-0.42
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24214	0.76%	7261	1.25%	-3.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2640	0.49%	1214	0.58%	-1.21
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	29	3:56	1	1:25	-0.64
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	185	2:44	91	2:52	-1.27
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	1:37	7	1:55	-1.42
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	1	0.00%	-2.61
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	158	96.84%	46	89.13%	-2.07
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	2	50.00%	-1.84
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	96	93.75%	29	79.31%	-2.41

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State	Metric	Metric Name	Product	MAY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	90.91%			.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	343	0.29%	30	0.00%	-1.85
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4314	1.18%	1822	1.92%	-2.37
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	520	0.38%	327	0.00%	-0.81
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:04			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	51	3:15	35	2:57	-0.72
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:11			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	4	75.00%	-2.04
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	154	94.81%	34	94.12%	-1.08
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	63.64%	3	100.00%	-0.73
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	144	96.53%	10	100.00%	-1.34
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	4	75.00%	-1.9
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	392	1.02%	39	0.00%	-1.29
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4424	1.08%	1178	0.76%	-0.41
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	372	0.27%	133	0.00%	-1.38
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:22			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	3:07	9	2:02	0.15
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:05			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	8	75.00%	-2.23
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	306	94.44%	70	97.14%	-0.78
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	96.55%	17	82.35%	-2
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			10	80.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	203	88.67%	44	95.45%	-0.46
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	7	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	659	0.15%	61	3.28%	-3.21
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8089	1.35%	2594	1.08%	-0.36
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	754	0.40%	406	0.49%	-1.14
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:15	2	2:34	-1.44
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	109	3:19	28	2:52	-0.53
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:13	2	2:40	-1.49
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	100.00%			.

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State	Metric	Metric Name	Product	MAY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	335	95.82%	122	92.62%	-1.51
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	89.47%	17	94.12%	-1.07
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	259	93.44%	106	99.06%	0.08
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	71.43%	6	66.67%	-1.13
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	475	1.05%	17	0.00%	-1.6
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8023	1.37%	4236	1.20%	-0.53
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	931	0.86%	586	0.34%	-0.26
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:28			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	2:44	51	3:08	-1.59
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:40	2	1:08	-0.65
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	17	88.24%	-1.89
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	635	96.85%	166	90.96%	-1.89
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	96.43%	16	93.75%	-1.25
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0					
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	325	83.69%	119	87.39%	-0.7
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	6	83.33%	-1.73
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	997	0.90%	71	0.00%	-1.06
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13082	0.83%	4156	0.72%	-0.57
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1562	0.26%	1103	0.91%	-2.39
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	5:54			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	109	3:13	30	3:21	-1.16
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:29	10	9:07	-2.07
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	1	0.00%	-2.49
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	112	85.71%	24	100.00%	0.09
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	6	100.00%	-1
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	3	100.00%	.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	96	87.50%	16	50.00%	-3.2
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	2	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	283	0.71%	41	0.00%	-1.43
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3791	1.40%	922	1.63%	-1.32
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	345	0.29%	119	0.00%	-1.4

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				MAY 2013				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:49			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	3:37	15	4:56	-1.35
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:13			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	2	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	559	95.53%	140	93.57%	-1.36
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	75.76%	34	97.06%	0.37
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	277	91.34%	147	97.96%	0.31
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	62.50%	9	44.44%	-1.53
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	428	1.17%	31	0.00%	-1.33
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11271	1.18%	3852	0.91%	-0.16
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1339	0.30%	690	0.87%	-2.06
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	16:04			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	133	3:45	35	2:40	0
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:01	6	1:48	-0.93
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	100.00%	11	100.00%	.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1146	96.16%	192	95.83%	-1.06
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	64	79.69%	21	80.95%	-1.13
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	2	50.00%	-1.94
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	577	89.08%	124	85.48%	-1.42
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	95.45%	9	55.56%	-2.67
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1305	0.77%	187	0.00%	-0.61
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23037	0.83%	7652	1.25%	-3.01
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2614	0.46%	1399	0.21%	-0.26
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	3:39			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	3:13	96	4:32	-2.21
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	2:00	3	3:26	-1.49
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	118	94.92%	45	97.78%	-0.81
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	11	100.00%	-0.92
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	122	95.08%	48	79.17%	-2.94

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Qwest 272 Sunset Special Access Measurements
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				MAY 2013					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	6	100.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	197	5.58%	32	3.13%	-0.97	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2967	1.95%	1513	1.72%	-0.66	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	275	0.36%	190	0.53%	-1.16	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	7:04	1	0:57	-0.56	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	58	3:21	26	2:53	-0.44	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:31	1	1:22	.	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	JUNE 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	96.08%	5	80.00%	-1.93
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1103	96.46%	309	94.82%	-1.36
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	165	92.12%	9	66.67%	-2.29
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	2	100.00%	.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	659	97.42%	185	94.59%	-1.52
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	35	85.71%	5	40.00%	-2.45
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1137	1.06%	187	3.21%	-2.43
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27211	1.91%	10478	2.15%	-1.88
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2976	1.21%	1356	0.22%	0.94
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	2:28	6	2:06	-0.74
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	521	3:07	225	3:36	-2.11
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	36	2:15	3	1:12	-0.34
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	54	88.89%			.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1707	97.07%	393	94.15%	-1.77
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	102	86.27%	14	85.71%	-1.03
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	91.67%			.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	678	95.13%	291	95.19%	-1.04
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	36	66.67%	14	71.43%	-1.02
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1138	1.05%	143	1.40%	-1.23
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28441	1.09%	11025	1.25%	-1.83
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3064	0.78%	1441	0.83%	-1.11
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	3:32	2	4:23	-1.14
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	310	3:06	138	3:55	-2.09
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	24	3:05	12	7:03	-1.55
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	7	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	663	96.98%	123	95.93%	-1.16
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	94.59%	36	86.11%	-1.75
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0			3	33.33%	.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	319	83.07%	86	90.70%	-0.4
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	81.82%	31	87.10%	-0.91
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	935	0.64%	48	0.00%	-1.39
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14600	1.35%	5549	1.32%	-0.89

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	JUNE 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1482	0.07%	749	0.00%	-0.57
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	1:13			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	197	3:19	73	3:22	-1.09
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:20			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	2	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	301	98.34%	49	97.96%	-1.07
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	70.00%	6	100.00%	-0.52
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	84	97.62%	45	97.78%	-1.36
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	1	100.00%	.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	251	2.39%	20	0.00%	-1.2
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5429	1.12%	2679	1.34%	-1.52
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	633	0.32%	312	0.32%	-1.01
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	6:24			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	61	2:58	36	3:00	-1.04
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:13	1	1:22	-2.09
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	109	100.00%	4	50.00%	-5.53
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	973	98.77%	177	98.31%	-1.13
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	151	92.72%	18	100.00%	-0.71
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	2	0.00%	-2.61
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	432	93.52%	100	92.00%	-1.2
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	36	80.56%	13	76.92%	-1.17
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2186	1.10%	260	0.38%	-0.57
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24089	1.23%	7248	1.30%	-1.26
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2636	1.33%	1211	0.41%	0.58
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	24	3:22	1	11:25	-6.1
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	297	4:40	94	3:46	-0.15
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	35	1:24	5	1:12	-0.81
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	259	95.37%	88	98.86%	-0.4
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	1	100.00%	.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	71	71.83%	41	82.93%	-0.33

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State	Metric	Metric Name	Product	JUNE 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	339	0.88%	29	0.00%	-1.47
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4302	1.63%	1838	1.90%	-1.47
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	517	0.19%	327	0.00%	-1.17
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:17			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	70	4:08	35	5:49	-1.9
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:55			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	3	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	419	97.61%	37	91.89%	-1.74
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	83.33%	10	50.00%	-2.02
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	2	0.00%	-1.7
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	87.04%	30	83.33%	-1.28
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	2	0.00%	-2.17
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	388	1.55%	40	0.00%	-1.08
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4456	0.88%	1192	1.01%	-1.26
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	371	0.00%	133	0.00%	.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	4:42			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	39	4:55	12	5:46	-1.24
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	1	0.00%	-2.49
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	311	98.39%	54	90.74%	-2.18
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	26	76.92%	-1.86
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	158	87.97%	36	80.56%	-1.59
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	22	90.91%	-1.47
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	658	0.00%	61	0.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8060	1.54%	2600	2.23%	-2.44
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	756	0.66%	430	0.00%	-0.24
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	124	4:07	58	2:17	0.75
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:22			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%			.

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State	Metric	Metric Name	Product	JUNE 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	351	98.58%	113	98.23%	-1.1
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	49	95.92%	24	75.00%	-2.63
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	184	87.50%	67	95.52%	-0.16
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	69.23%	11	36.36%	-1.98
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	469	0.85%	17	0.00%	-1.68
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7998	1.84%	4234	1.56%	-0.32
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	934	0.64%	597	0.34%	-0.51
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	8:30			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	147	2:33	66	3:41	-2.46
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:02	2	0:48	-0.56
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	91.30%	5	40.00%	-2.65
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	685	95.62%	142	95.77%	-1.05
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	96.97%	17	82.35%	-2.1
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	189	86.77%	103	81.55%	-1.6
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	14	50.00%	-2.1
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	987	0.20%	70	0.00%	-1.69
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13084	0.89%	4151	0.92%	-1.1
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1556	0.58%	1122	0.36%	-0.5
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:14			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	116	2:34	38	4:21	-2.71
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	1:57	4	2:13	-1.09
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	187	98.93%	38	94.74%	-1.89
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	8	100.00%	-1.08
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0					
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	58	75.86%	27	81.48%	-0.83
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	8	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	282	0.00%	41	0.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3792	0.90%	938	2.24%	-3.09
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	346	0.58%	126	0.79%	-1.16

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2013				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	3:33	21	6:10	-1.74
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:10	1	2:01	-1.4
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	3	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	583	95.20%	86	90.70%	-1.64
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	80.00%	14	78.57%	-1.07
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	191	87.43%	62	91.94%	-0.64
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	41.67%	7	28.57%	-1.35
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	427	1.17%	31	0.00%	-1.32
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11259	0.85%	3866	1.06%	-1.72
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1342	0.15%	694	0.43%	-1.74
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:43			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	96	3:11	41	2:31	-0.06
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:31	3	1:11	-0.7
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	96.77%	6	83.33%	-1.81
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1243	99.20%	224	96.88%	-1.81
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	96	90.63%	25	36.00%	-4.65
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	83.33%	4	100.00%	-1.15
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	474	90.08%	136	88.97%	-1.14
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	23	82.61%	8	62.50%	-1.71
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1292	0.77%	182	0.00%	-0.62
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22923	0.72%	7700	0.84%	-1.64
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2615	0.31%	1420	0.56%	-1.76
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	2:44			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	166	3:34	65	3:20	-0.9
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	0:45	8	8:12	-2.17
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	200	94.00%	41	92.68%	-1.16
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	66.67%	9	88.89%	-0.75
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0					
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	81	85.19%	16	87.50%	-1.13

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2013					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	9	88.89%	-1.06	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	194	4.12%	32	6.25%	-1.33	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2988	1.94%	1517	2.11%	-1.23	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	277	1.08%	198	0.51%	-0.92	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	4:00	2	4:43	-1.18	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	58	6:38	32	5:20	-0.78	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	0:33	1	4:29	-15.04	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	144	93.75%	35	97.14%	-0.82
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3811	97.53%	1151	96.44%	-1.47
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	377	90.45%	85	75.29%	-2.42
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	25	80.00%	-1.6
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1799	95.83%	773	95.47%	-1.11
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	140	90.00%	36	52.78%	-4.18
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1143	1.49%	187	2.67%	-1.72
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27333	1.60%	10413	1.94%	-2.41
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2988	0.60%	1360	0.29%	-0.19
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	50	3:20	15	3:06	-1.05
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1308	2:55	605	3:29	-2.41
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	55	2:12	11	1:11	0.41
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	131	95.42%	11	100.00%	-1.17
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	4147	97.20%	1002	94.91%	-1.85
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	337	87.24%	88	84.09%	-1.29
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	25	96.00%	3	100.00%	-1.75
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	2037	94.50%	686	94.17%	-1.09
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	160	70.00%	50	60.00%	-1.66
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1146	0.70%	143	0.70%	-1
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28453	1.13%	10923	1.19%	-1.31
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3068	0.72%	1437	0.63%	-0.79
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	3:07	3	3:47	-1.18
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	963	3:21	391	3:40	-1.76
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	65	2:25	26	4:01	-1.47
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	54	96.30%	15	100.00%	-1.17
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1871	94.76%	385	97.14%	-0.48
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	144	90.28%	96	90.63%	-1.09
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	37.50%	5	60.00%	-0.87
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	981	88.38%	269	88.48%	-1.02
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	68	86.76%	57	80.70%	-1.56
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	942	0.85%	45	2.22%	-1.58
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14600	1.35%	5521	1.74%	-2.25

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1480	0.20%	725	0.14%	-0.8
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	3:30	3	1:53	-0.62
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	590	3:21	289	3:08	-0.43
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:21	4	1:21	-0.89
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	11	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	920	98.04%	215	93.49%	-1.98
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	78.95%	19	89.47%	-0.64
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	432	93.75%	194	89.69%	-1.66
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	100.00%	6	83.33%	-1.85
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	253	1.58%	20	0.00%	-1.38
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5429	0.92%	2642	1.06%	-1.36
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	635	0.31%	312	0.64%	-1.44
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	5:52			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	150	2:51	83	2:44	-0.9
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:24	5	9:57	-1.76
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	381	98.69%	43	83.72%	-3.08
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3412	97.63%	525	97.52%	-1.03
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	358	93.85%	75	93.33%	-1.06
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	84	91.67%	14	28.57%	-4.51
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	1658	92.22%	361	93.91%	-0.73
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	107	80.37%	76	89.47%	-0.11
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2275	1.10%	262	0.76%	-0.94
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24200	0.91%	7252	1.12%	-1.97
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2642	0.79%	1217	0.49%	-0.36
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	75	3:07	5	4:39	-1.5
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	659	3:33	244	3:18	-0.45
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	62	1:29	17	2:36	-1.71
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	92.31%	2	50.00%	-2
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	641	96.10%	189	95.77%	-1.06
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	82.86%	5	80.00%	-1.1
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	274	82.48%	101	84.16%	-0.89

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	83.33%	5	80.00%	-1.11
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	343	0.58%	30	0.00%	-1.62
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4309	1.21%	1832	1.53%	-1.62
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	520	0.19%	327	0.00%	-1.18
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:30			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	3:27	84	4:20	-1.96
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:26			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	96.67%	16	75.00%	-2.37
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	789	96.20%	107	90.65%	-1.7
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	81.08%	17	64.71%	-1.79
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	33.33%	6	33.33%	-1
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	289	91.35%	52	84.62%	-1.76
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	95.00%	8	50.00%	-2.71
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	394	1.27%	40	0.00%	-1.18
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4435	1.13%	1183	1.61%	-1.81
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	373	0.27%	133	0.00%	-1.39
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	3:09			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	149	3:54	56	3:40	-0.83
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	3:30			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	40	100.00%	17	82.35%	-2.66
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	975	96.72%	218	94.04%	-1.51
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	68	92.65%	65	86.15%	-1.74
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%	12	83.33%	-1.03
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	533	88.56%	122	88.52%	-1
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	94.44%	34	88.24%	-1.44
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	664	0.45%	58	1.72%	-1.76
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8080	1.37%	2595	1.66%	-1.64
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	756	0.53%	412	0.49%	-1.22
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	3:44	3	1:55	-0.36
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	334	4:14	129	3:47	-0.6
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	1:14	6	1:52	-1.64
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	53	100.00%			.

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1033	97.10%	360	96.67%	-1.11
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100	91.00%	49	85.71%	-1.6
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	651	88.79%	250	96.00%	-0.07
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	43	69.77%	19	47.37%	-2.02
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	475	0.84%	17	0.00%	-1.68
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8005	1.44%	4236	1.32%	-0.69
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	931	0.64%	587	0.34%	-0.52
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	5:10			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	346	2:48	168	3:25	-2.35
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	1:48	5	1:14	-0.4
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	50	96.00%	28	82.14%	-2.25
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2031	96.21%	467	93.79%	-1.63
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	95	95.79%	40	85.00%	-2.33
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	50.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	778	84.70%	313	84.98%	-1
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	95.00%	27	51.85%	-2.94
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	996	0.70%	71	0.00%	-1.18
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13087	0.79%	4133	0.75%	-0.83
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1561	0.45%	1109	0.54%	-1.21
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	4:23			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	311	2:57	92	3:42	-2.33
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	21	1:48	19	5:42	-1.99
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	89.47%	9	88.89%	-1.03
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	452	94.25%	111	96.40%	-0.76
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	92.00%	16	100.00%	-0.79
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	83.33%	6	50.00%	-1.74
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	201	85.07%	88	80.68%	-1.47
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	11	100.00%	-1.09
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	283	1.41%	40	0.00%	-1.13
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3783	1.14%	928	1.83%	-2.03
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	346	0.58%	122	0.00%	-1.07

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	3:13			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	129	3:23	52	4:45	-1.74
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:09	1	2:01	-2.02
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	100.00%	11	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1756	96.53%	402	94.03%	-1.63
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	112	79.46%	81	85.19%	-0.5
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	700	91.71%	275	94.91%	-0.56
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	50	60.00%	29	44.83%	-1.79
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	429	0.93%	31	0.00%	-1.42
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11269	1.03%	3839	0.94%	-0.7
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1341	0.30%	693	0.58%	-1.58
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	9:03			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	347	3:23	107	2:49	0.34
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:30	13	1:58	-0.64
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	96	98.96%	25	76.00%	-3.66
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3666	97.16%	659	95.30%	-1.59
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	213	87.32%	59	66.10%	-2.91
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	75.00%	6	83.33%	-1.12
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1728	89.24%	435	88.74%	-1.08
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	73	86.30%	21	52.38%	-3.03
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1307	0.84%	185	0.00%	-0.55
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23008	0.75%	7675	1.07%	-2.61
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2616	0.38%	1403	0.29%	-0.7
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	34	4:36			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	518	3:10	247	3:45	-2.1
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	29	1:38	13	6:12	-2.12
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	100.00%	1	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	438	94.29%	143	93.71%	-1.1
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	77.78%	21	95.24%	-0.31
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	256	91.41%	96	83.33%	-2.09

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	91.67%	17	88.24%	-1.18
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	197	3.55%	32	3.13%	-1.3
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2973	1.75%	1504	1.60%	-0.77
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	277	0.72%	191	0.52%	-1.21
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	5:29	3	3:28	-1.06
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	157	4:18	73	3:54	-0.9
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:33	2	2:55	-1.47

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